



# FRISS Investigations

*The optimal tool to manage all fraud investigations*

**Improve your fraud operations with a core system designed specifically for SIU.**

- ✓ **Structured and confidential fact building for all flagged claims**
- ✓ **Instant-on and user friendly case management solution**
- ✓ **Reveal hidden patterns and quickly determine the best next steps**
- ✓ **Securely exchange fraud information with other organizations**

Investigations must be run as smoothly and efficiently as possible. Information must be easily accessible and shareable with colleagues and external parties. Leadership must remain informed of important decisions and cases must be complete before being brought to litigation.

And every case is unique. There are numerous contact moments, from phone calls and emails to on-site visits and inspections, all with various people involved in different phases of the case. Financial consequences of every fraudulent case need to be recorded.

All information must be tracked in a central location so all investigators can find the latest status and information, all while an audit trail is automatically updated.

# Simplify Your Fraud Investigations

Boost your productivity using FRISS Investigations. Manage workloads, register findings and connect the dots between files. Benefit from external data source plugins. Take adequate measures and report in a structural manner. The FRISS Case Management module is ready to use out of the box.

## Your benefits:

- ✓ **Structured fact building**
- ✓ **Get the full picture of each case**

# User-Friendly Experience

FRISS Investigations follows the flow of your daily processes. Our SaaS platform has an intuitive user interface to help you focus on your work. The high level of flexibility makes the solution suitable for managing all types of insurance fraud and incidents. Spend your time on investigations instead of data entry.

## Your benefits:

- ✓ **One-click start**
- ✓ **Central, comprehensive dashboard**

# Share Fraud Cases and Knowledge

Sharing is caring. Become more effective at fraud investigations by sharing authorized case information and knowledge with internal and external stakeholders. Stay on top of the game and don't get lost in data, e-mails or files.

## Your benefits:

- ✓ **Easily share authorized information**
- ✓ **Stay ahead of evolving frauds schemes**

# Ready-to-Use

Integrate FRISS Investigations into any core system or fraud management system, or use it as your stand-alone core solution for special investigations. To establish an end-to-end fraud and risk strategy, combine FRISS Investigations with our FRISS Fraud Detection solution. The platform is ready to use and has a very short implementation time.

## Your benefits:

- ✓ **Pre-built integrations**
- ✓ **Live within a week**



## Prove More Cases in Less Time

Structured & controlled investigation



## Complete Confidentiality

Secured environment with layered access



## Centralized Digital Storage

Complete overview of all case information



## Enrich Your Investigations

Integrated access to external data sources